



#### The Obama administration wants to dramatically change how doctors are paid





















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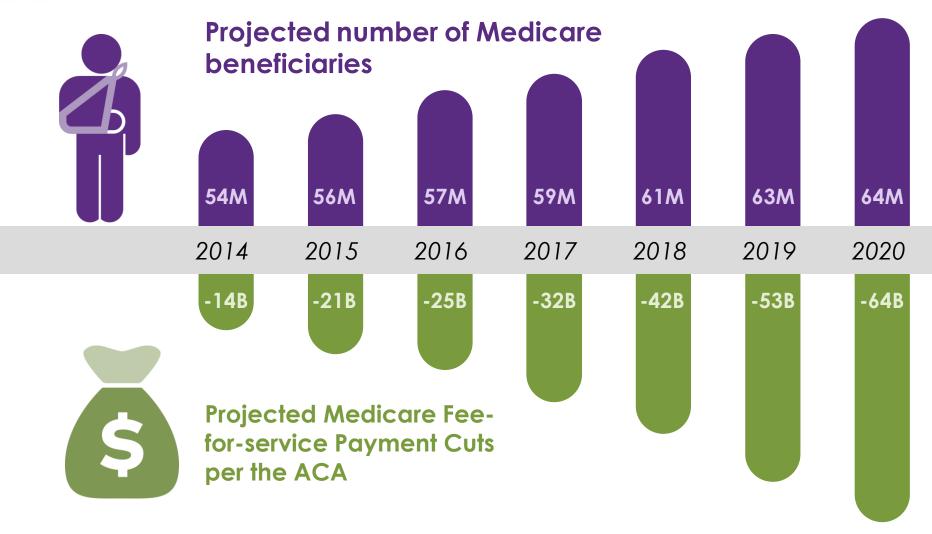
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Source: CMS, "2013 Annual Report of the Boards of Trustees of the Federal Hospital Insurance and Federal Supplementary Medical Insurance Trust Funds," May 31, 2013, available at: http://downloads.cms.gov/files/TR2013.pdf

#### FFS versus FFV

#### Fee-for-service

Fees billed per units of service

Income maximized through volume

No penalty for poor quality

Providers lose money if they reduce unnecessary services

#### Value-based payments

Eliminates incentive to increase volume

Eliminates incentive to provide high-cost services over equally effective low-cost services

Quality-based incentives

Shared risk

Emphasizes the role of primary care providers

Encourages coordination of care

Cost Volume Driven **Health Care** Value Driven **Health Care** Quality 2018: 90%

of Medicare

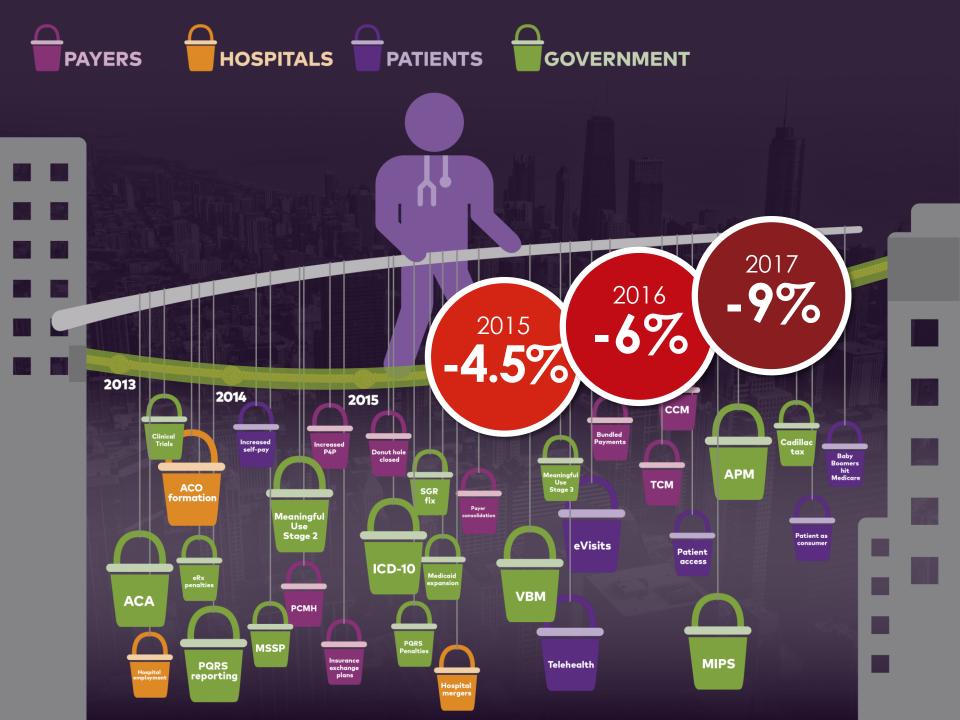
payments
tied to quality.

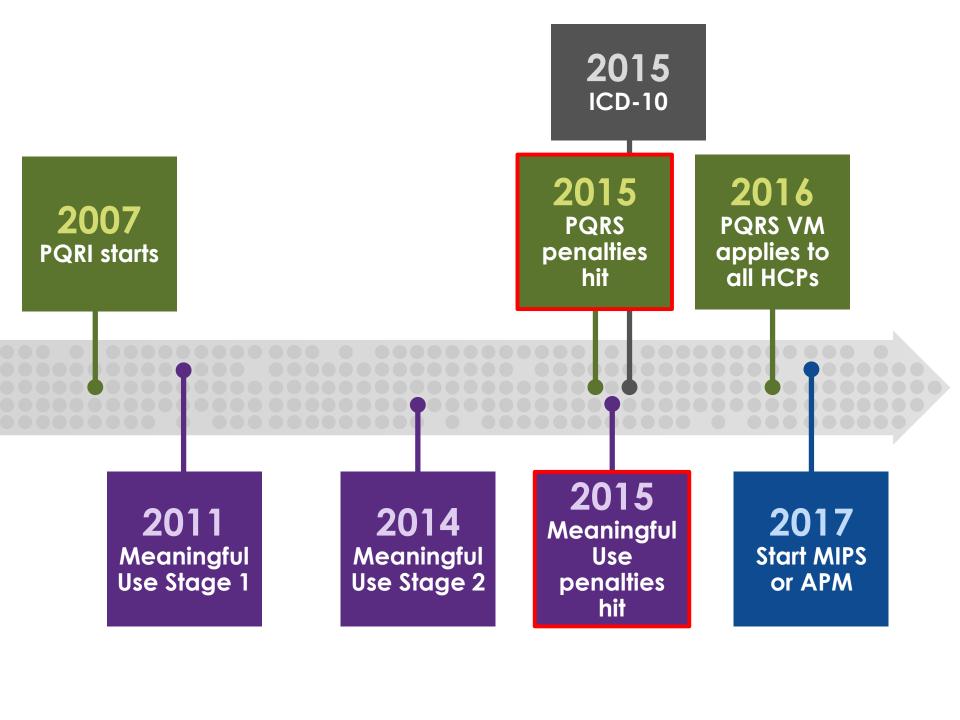
2020: 75% of commercial plans will be value-based.



Jan 2015. http://www.hhs.gov/news/press/2015pres/01/20150126a.html









### SGR Repeal bill



#### Two options to demonstrate value

#### Merit-Based Incentive Payment System<sup>1</sup>

2019: -4% to **+12%** 

2020: -5% to **+15%** | -7% to **+21%** 

2021:

2022 and on:

-9% to **+27%** 

**2018**: Last year of separate MU, PQRS, and VBM penalties

1. Positive adjustments may be scaled by a factor of up to 3 times the negative adjustment to ensure budget neutrality. Actual positive adjustments may be lower than numbers shown here. In addition, top performers may earn additional adjustments of up to 10 percent.

#### Advanced Alternative Payment Models<sup>2</sup>

**2019 - 2024**: 5% participation bonus

**2019 - 2020**: 25% Medicare revenue requirement

2021 and on: Ramped up Medicare or all-payer revenue requirements

2. APM participants who are close to but fall short of APM bonus requirements will not qualify for bonus but can report MIPS measures and receive incentives or can decline to participate in MIPS.

### Cashing in on VBR today.

#### Revenue Threats

MU

+

**PQRS** 

+

VM

#### Revenue Opportunities

CCM

TCM

PCMH

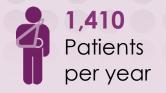
#### New Models for Reimbursement

**MSSP** 

**Bundles** 

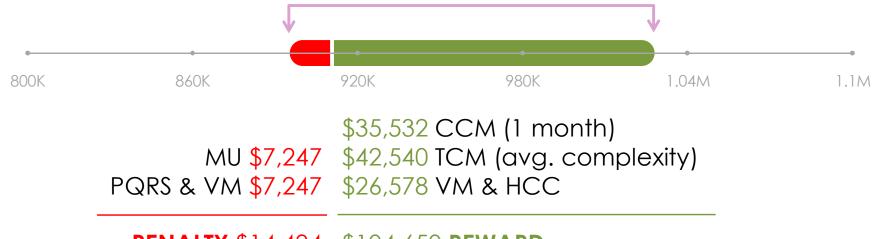
ACO







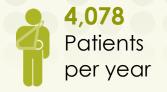




**PENALTY** \$14,494 \$104,650 **REWARD** 

12%
OF TOTAL 2016
ANNUAL REVENUE



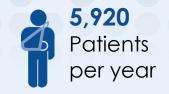


















\$178,606 TCM (avg. complexity)

MU \$105,792 \$5,000 Bundles

PQRS & VM \$158,687 \$646,651 VM & HCC\*

**PENALTY** \$264,479 \$830,257 **REWARD** 

OF TOTAL 2016 ANNUAL REVENUE











\$374,863 CCM (1 month)\*\* \$448,794 TCM (avg. complexity)\* MU \$138,945 \$1,250 Bundles PQRS & VM \$208,418 \$849,303 VM & HCC\*

**PENALTY** \$347,363 \$1,674,210 **REWARD** 

18%
OF TOTAL 2016
ANNUAL REVENUE



# PQRS and Meaningful Use

#### MU versus PQRS

#### Eligible providers

	PQRS	Meaningful Use
MEDICARE PHYSICIANS		
Doctor of Medicine	Χ	X
Doctor of Osteopathy	Χ	X
Doctor of Podiatric Medicine	X	X
Doctor of Optometry	X	X
Doctor of Oral Surgery	Χ	X
Doctor of Dental Medicine	Χ	X
Doctor of Chiropractic	Χ	X
PRACTITIONERS		
Physician Assistant	Χ	
Nurse Practitioner	X	
Clinical Nurse Specialist	X	
Certified Registered Nurse Anesthetist	X	
Certified Nurse Midwife	X	
Clinical Social Worker	Χ	
Clinical Psychologist	X	
Registered Dietician	Χ	
Nutrition Professional	Χ	
Audiologists	Χ	
THERAPISTS		
Physical Therapist	Χ	
Occupational Therapist	Χ	
Qualified Speech-Language Therapist	X	

#### PQRS versus MU

Number of measures

#### **PQRS**

9

out of

287

measures

#### Meaningful Use

20

out of

23

measures

#### PQRS versus MU

Measurement style

#### **PQRS**

Report first.

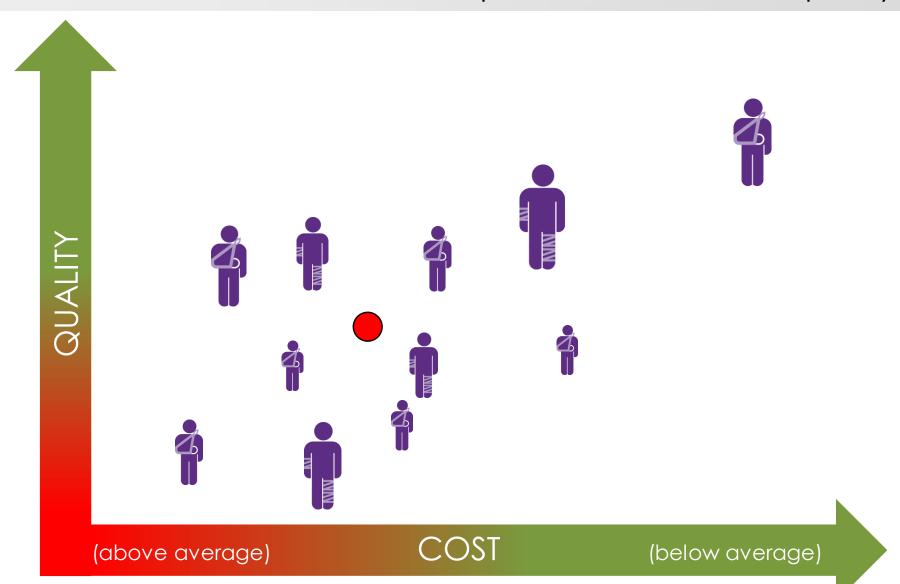
Then, performance against your peers.

#### Meaningful Use

Measure thresholds.

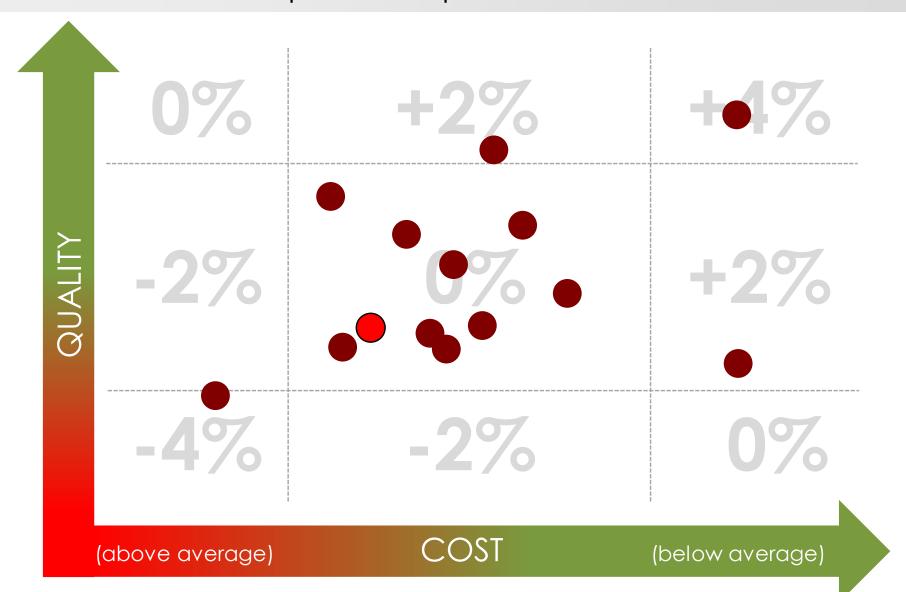


#### Value-Based Payment Program uses data in PQRS to rate practices on cost & quality





#### Rewards and penalties are based on how practices perform relative to the nation



#### PQRS versus MU

Practices facing penalties in 2015

#### **PQRS**

Nearly 40% of eligible providers face a payment reduction for not reporting in 2013.

#### Meaningful Use

More than 30% will be penalized for not meeting requirements in 2013 and 2014.



## Transitional Care Management

#### **Transitional Care Management**

pays for the work of reducing re-hospitalization

Medicare Physician Reimbursement: Evaluation & Management versus TCM

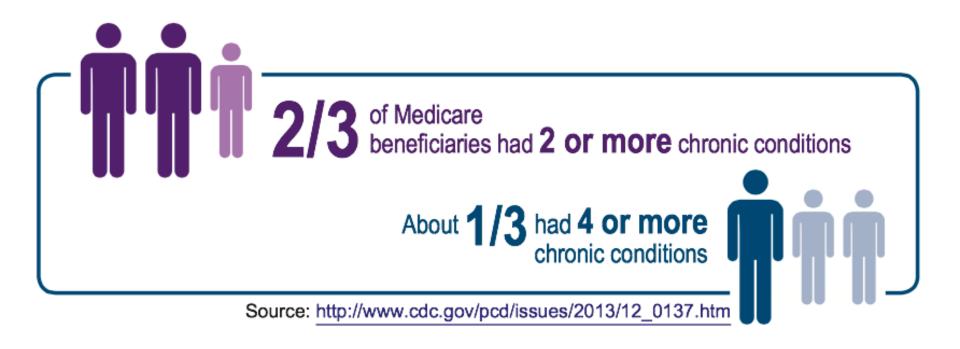




### During the first 30 days after discharge...

- Interactive communication between patient and caregiver within 2 business days of discharge
- Non-face-to-face services, such as reviewing discharge information or assisting in follow-up with other providers
- A face-to-face visit within either 7 or 14 calendar days of discharge

# Chronic Care Management



#### Chronic care management pays for care between visits for chronic conditions

Patients with 2 or more Chronic Conditions

Aimed at **PCPs**, open to any specialty

20+ Minutes per month

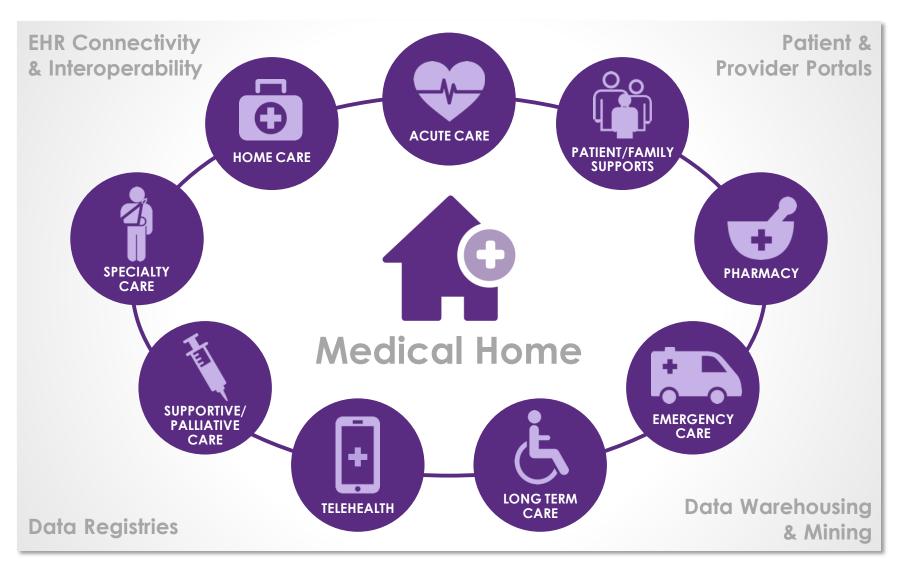
\$42.60 Medicare Payment

#### **Examples of eligible Chronic Conditions**

- Alzheimer's disease and related dementia
- Arthritis (osteoarthritis and rheumatoid)
- Asthma
- Atrial fibrillation
- Autism spectrum disorders
- Cancer
- Chronic Obstructive Pulmonary Disease
- Depression
- Diabetes
- Heart failure
- Hypertension
- Ischemic heart disease
- Osteoporosis

# Patient-Centered Medical Home (PCMH)

#### **PCMH** helps provide better access to and more coordinated primary care



#### **PCMH** Recognition Through NCQA

#### Three Levels of Recognition



Level 1: 35-59 points

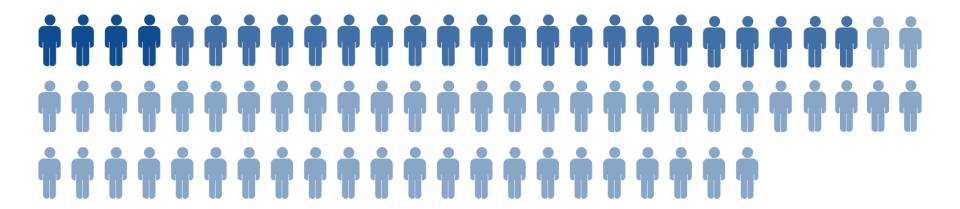


Level 2: 60-84 points



Level 3: 85-100 points

# A partner for VBR: athenahealth's Full Value Program





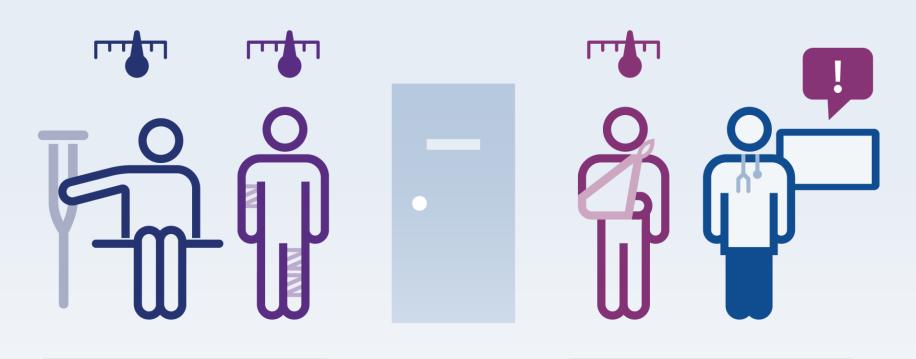




3 teams tracking 103+ different programs



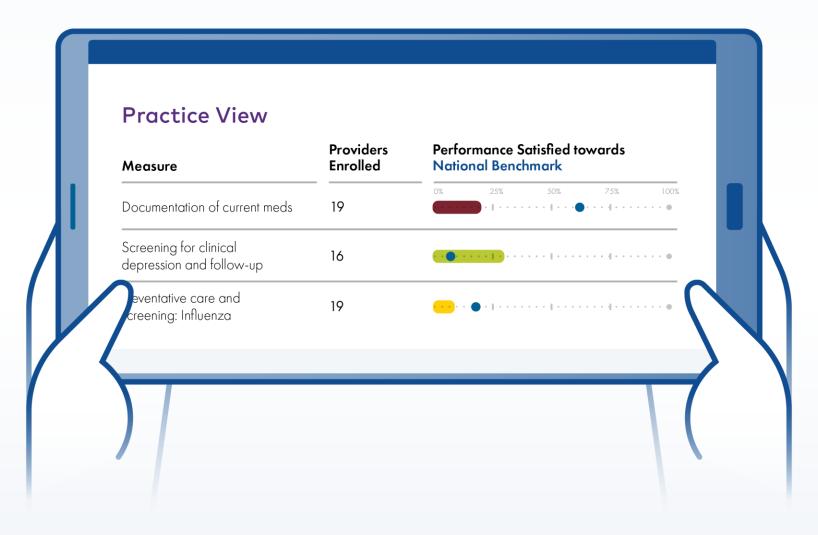
## Satisfy measures easily while staying focused on your patients



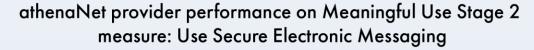
Clinical rules are triggered specific to each patient.

Providers are notified and can satisfy measures in the moment of care.

#### Real-time performance visibility



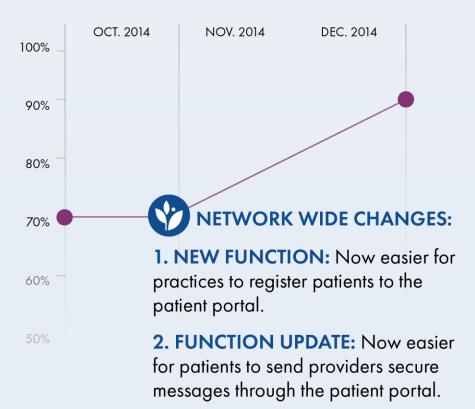
### We leverage the power of our network to guide providers to success by:



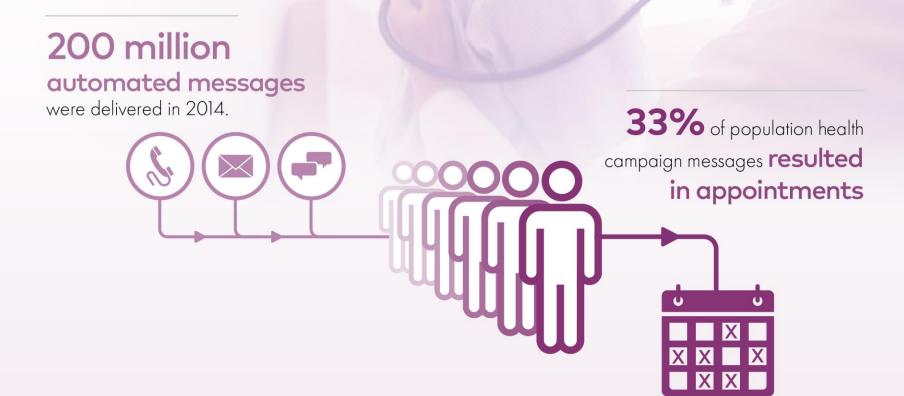








## Engaging and activating patients



## We take on the busy work





169,635 hours of work saved across the network



**21,705** completed attestations



**539** audits supported

#### Proven success



#### \$424 million

in incentive payments were made across the network since 2011.

#### \$192 million

was saved across the network from 2012–2015.

#### 15.8 million

claims processed from January–June 2015 were tied to VBR.

#### Our clients are already performing better...

**Meaningful Use** Stage 2 attestation

NATIONAL **AVERAGE** 

**ATHENAHEALTH CLIENTS** 

33% 98.2%

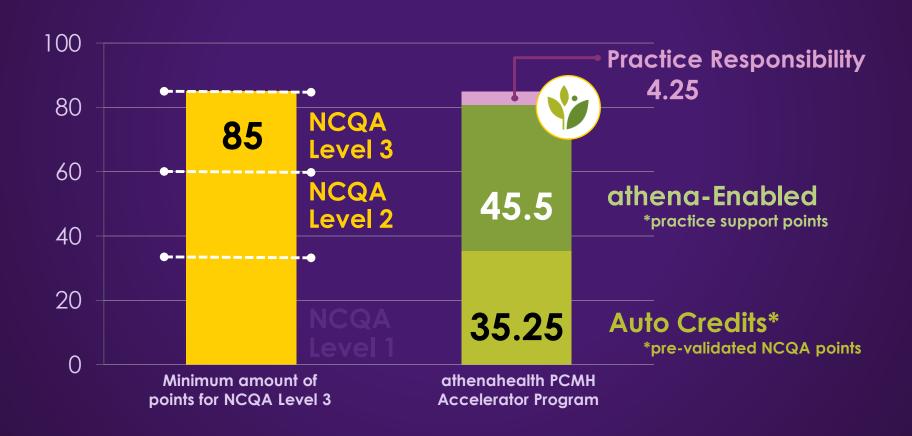
% of HCPs avoiding PQRS penalties in 2015

NATIONAL AVERAGE

ATHENAHEALTH **CLIENTS** 

60% 93.6%

## Our PCMH program was the first of its type, and remains the best in the business



## athenaOne

**CLOUD-BASED SERVICES** 

Practice Management

> Patient Engagement

Electronic Health Records Care Coordination



## RESULTS

#### **OUR VISION:**

Build the health information backbone that makes health care work as it should.



Practice management system

Patient
Portal (ambulatory)

Most usable EHR





## Questions?